

reseller's **EDGE**

The New Retail Relationship

Effective strategies for building relationships with your customer

IFC

Say Yes to Back-to-School Specials from Dell

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Unbelievable Portable Sound from iLuv

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Latest Calculator Colors from Texas Instruments

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Find, Use, and Share Research with EndNote

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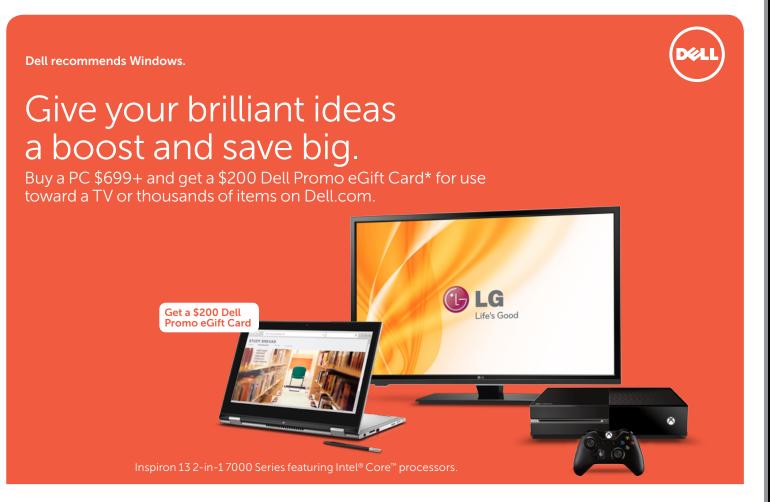
Reinvent the Way You Take Notes with Livescribe





Millennials value authenticity more than content. **43% of millennials** rank authenticity over content when consuming news. They connect with people not logos.

Source: forbes.com



Contact your account manager to receive a Dell POP Kit. The kits feature a variety of flyers, posters, postcards, and monitor blades; to be placed around your store and campus. Can't wait that long? Download select assets today on The Douglas Stewart Company Dell Info Center website.



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84% of Millennials report that user-generated content (UGC) has at least some influence on what they buy.

Source: Bazaar Voice

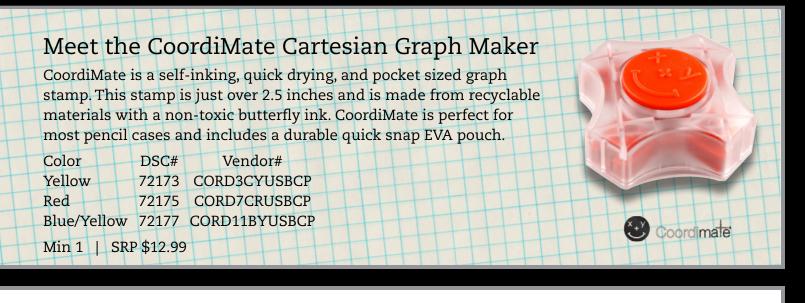
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The Douglas Stewart Company | Phone: 800-279-2795 | Fax: 608-221-5217 | Web: www.dstewart.com



Listen to what your customers are telling you. Look to social media for guidance, what comments and questions are consumers asking, and see how your store can modify sales practices.





Users will always be in fashion with the variety of colors to compliment users' style. From heavy metal to their favorite TV show, users will enjoy the powerful bass from 9mm drivers units and high-resolution treble. These hybrid silicone earbuds are designed for comfort and sound.

Color DSC# Vendor# Black 42528 MDREX15LP/B Blue 42529 MDREX15LP/L Violet 42531 MDREX15LP/V White 42532 MDREX15LP/W Min 1 | SRP \$14.99 | Cost \$9.14





Mobile apps turned personal concierge. Apps can now point out where users can find their favorite products and alert when they are on sale.

Source: entrepreneur.com



Classic Calculators in Bright-New Colors!

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Color	DSC#	Vendor#
Pink	40305	30XIIS/TBL/1L1/AZ
Black	10017	30XIIS/TBL/1L1/J
Lime Green	10011	30XIIS/TBL/1L1/BC
Blue	10025	30XIIS/TBL/1L1/BA
Min 1 SRP	\$17.00	Cost \$10.83



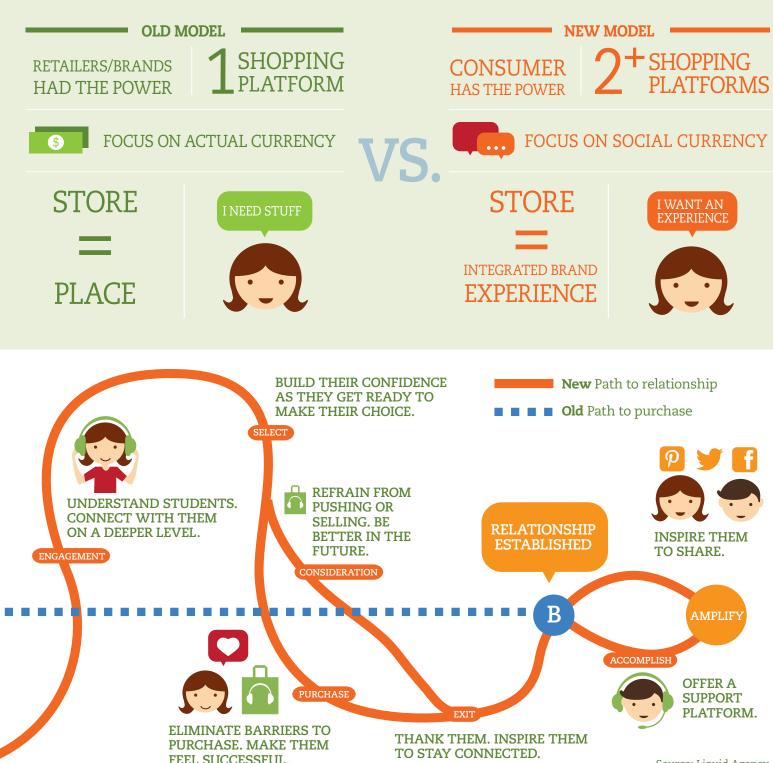
Out with the Old, in with the New: The Retail Relationship

Millennials have more purchasing power. These avid fans of technology and social media have drastically changed the retail landscape creating a new retail model. Success now lies in providing consumers more than what they've become accustomed to in the typical shopping experience. Building relationships give brick and mortar stores the extra edge that online stores cannot offer and relationships lead transactions. Embracing the idea that retail is the perfect opportunity to build relationships through creating experiences that are relevant, friendly, and most of all fun.

NEW CUSTOMER PARADIGM

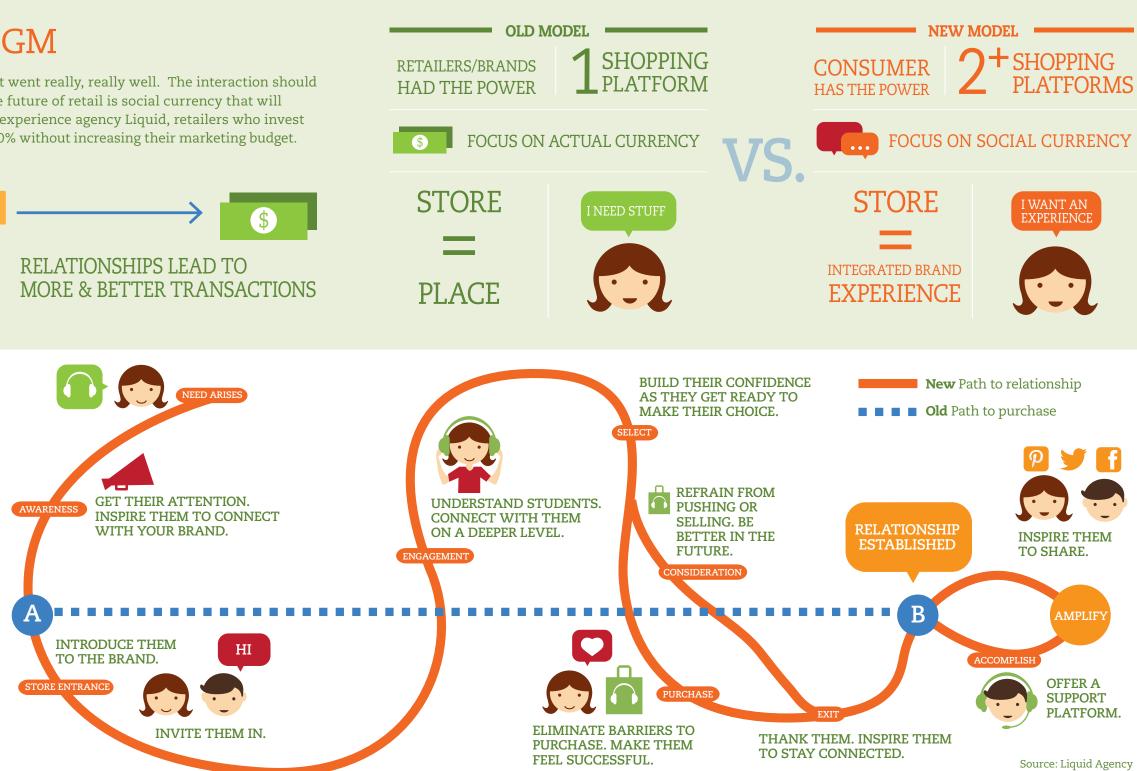
Shopping in-store or with mobile, should feel like a first date that went really, really well. The interaction should work so well that it feels like the consumer is on an 8th date. The future of retail is social currency that will propel businesses forward and increase ROI. According to brand experience agency Liquid, retailers who invest in relationships and target conversations increase their sales by 50% without increasing their marketing budget.





REDESIGNING THE PATH TO PURCHASE

New purchasing decisions require a new approach. New technological demands involve rethinking the customer's journey to make a purchase. Consumers are demanding more, they want more engagement and more rewards. Retailers are no longer looking to make a single sale, but foster a long-term relationship. Consumers who feel an emotional connection to a retailer are four times more likely to shop with them. Millennials are searching for a connection with their stores. Here's how to build that relationship:



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Personalize the shopping experience down to the store's inventory. More Millennials are tied to brands and experiences they love. Feature more athletic gear if your campus has a large fitness following or nursing scrubs if it's a popular major.

Source: entrepreneur.com



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MOVE ON YOUR TERMS Yurbuds[®] Bluetooth[®] Earbuds

WOMEN'S SERIES LEAP 100 BLUETOOTH EARBUD

Headphones Yurbuds LEAP Wireless in-the-ear earphones offers signature sweat-proof and comfortable sport earphones. With exceptional sound performance, a microphone with easy one-touch audio control and 6+ hours of music and call time with audible and visible battery alerts, these earphones will go everywhere.

DSC# 59596 | Vendor# YBWNLEAP01ANWAM Min 1 | SRP \$99.99 | Cost \$60.24

LEAP 100 BLUETOOTH EARBUD HEADPHONES

Earphones ergonomically made for a more secure fit, LEAP Wireless For Women in-the-ear earphones are made for women. These earphones offer 6+ hours of music and call time, visual and audible battery alerts and easy audio control; all without wires to get in the user's way.

DSC# 59489 | Vendor# YBIMLIBE01BLKAM Min 1 | SRP \$99.99 | Cost \$60.24

LIBERTY 100 BLUETOOTH EARBUD HEADPHONES

Yurbuds Liberty Wireless behind-the-ear earphones feature exceptional sound performance, a microphone with easy one-touch audio control, and 6+ hours of music and call time with audible and visible battery alerts. Enjoy the signature sweat-proof, comfortable fit these sport earphones offer!

DSC# 59486 | Vendor# YBIMLEAP01BLKAM Min 1 | SRP \$99.99 | Cost \$60.24





Sophisticated displays such as a smart display allow customers to access a full range of sizes, colors, and features for any product— not to mention they are fun!

Source: digital.pwec.com

THOMSON REUTERS

Provide Students the Most Powerful Tool for Managing Research with EndNote X7



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EndNote X7 Student	37612	41505892	\$115.95	\$98.54
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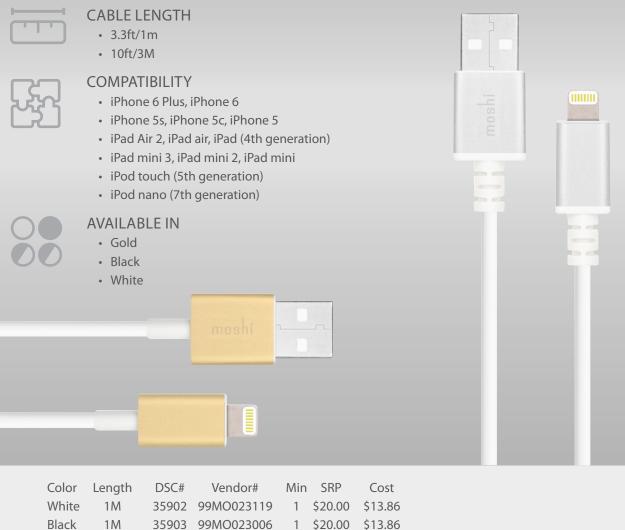
Engagement goes beyond the walls of a store, **62% of millennials** say that if a brand engages with them on social networks, they are more likely to become a loyal customer. Appreciate your customers on social media!

Source: forbes.com

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A compelling store narrative can be as much of a contributor to retail success as the customer experience. Share with your customers the story of who, what, where, when, and why. Who are you? What do you do—if your store goes beyond selling standard school supplies, make it known. When are you open? And why are you open—what does your store want to achieve?

Source: PwC: Achieving Total Retail

Turn Your Words Into Action

With the Livescribe 3 smartpen and the Livescribe+ mobile app, users can simply write on paper and watch it instantly appear on their tablet or smartphone. Notes become more useful when they are tagged, organized, searchable and converted to text. Users can create tasks, reminders, calendar events, new contacts and more, right from their notes. They can use the mic on a tablet or smartphone to add recorded audio that's synced with their handwriting so they can be sure they'll never miss a word. They can quickly share notes and ideas with friends and colleagues. Get more done in less time—all with just a few quick taps of a finger.

DSC# 39192 | Vendor# APX-00016 | Min 1 | SRP \$149.95 | Cost \$124.96







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Support for Pro Tools | Duet and Pro Tools | Quartet Monitor 5.1 surround sound or use the microphone pre-amp for audio punch-in.

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DSC# 37241 | Vendor# 9935-65687-00 | SRP \$295.00 | Cost \$251.83

