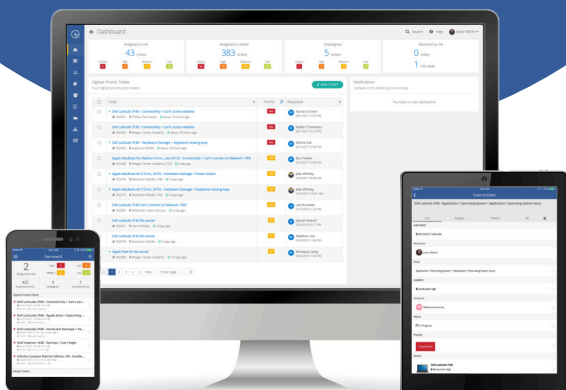




Built for K-12



Today's K-12 Support Platform

Manage everything teaching and learning depend on

Support everything & everyone



Hardware



Student Information
Systems



Network



Software



Learning Management
Systems



Facilities



Easy for teachers – Quick and easy ticket submission all in one place.



Efficient for teams – Powerful productivity tools for support teams across all domains.



Analytics for leaders – Rich data to drive improvements with no data silos or gaps.

incidentiq.com



More than a help desk

IT productivity quadrupled

SIS and LMS specialists saved 75% of their time reporting and resolving Blackboard and Infinite Campus help requests.

— *Fayette County Public Schools*

SIS & LMS Integration

Systems integrations make data accessible to be used for efficiencies such as ticket workflows—enabling IT specialists to resolve twice the issues in half the time.

Deployment in record time

36,000 devices distributed to students in approximately two hours per school.

— *Henry County Schools*

Asset Management

Distributing and assigning devices to students is as simple as a scan and a click. Asset data can be instantly tied to student user profiles through SIS synchronization.



Data-driven decision making

“Incident IQ has become a critical hub for us ... it helps us minimize instructional downtime.”

— *Instructional Technology Leader from Rockdale County Public Schools*

Rich analytics

Analytics Explorer enables you to navigate key metrics for your district with monthly performance comparisons.